

where to start

Your website is your shop front to the world! Your online brochure and very often the first thing people will ask you (or search in Google) for, if they want to learn more about you and what you do! It is also a HUGE opportunity for you to attract a new audience to your business and there really are no limits in what you can achieve with your website.

achieving success

If you are looking to make a difference to your business in 2020 and want a website that will not only look beautiful but will also help you to drive sales, convert new customers and grow your business, this guide is perfect for you!

free resources

I love helping and supporting businesses in all aspects of online marketing and website design. There is a blog and downloads on my website but please also connect with me on social!













first impressions

Make a GREAT first impression
So you want more visitors to your website, wher
they get there are you going to be able to keep
them there?

Imagine your website is a shop front... is it attractive and engaging?

This is your very first opportunity to sell yourself, to showcase your products and services..

Are visitors going to be enticed to stay or simply... click away?



get visitors

It's time to STOP hiding away and start to get visitors to your website.

BUT NOT JUST ANY VISITORS

Visitors that will really want to stay on your website. Potential customers that will love what you do and want to engage with you.



connect and convert

People LOVE people! The more of 'you' that you can communicate on your website people will feel connected to you and make it easier for them to trust you and want to do business with you! This doesn't mean you have to share what you are having for lunch but give them an insight into you, your story and why you do what you do!

If people connect with you they are more likely to follow you on social, sign up for your email list and ultimately buy from you!



first impressions



Speed

Use a good website host	
Optimise images in your website	Design
	Use images that are Impactful
Delete any plugins you are not using	Ensure your website is mobile friendly
Use external host for any videos	Check your website is responsive
Enable browser caching	
•••••	Keep your colours and fonts consistant
Notes	Add your logo and a favicon
	Only use pop ups if they are mobile friendl
	User experience and enagement are key . Ensure your website looks visually beautiful but also loads and displays correctly across all devices
	Content
	Ensure your copy is easy to read
	Use headings and sub headings
	Highlight any key points and links
	Use short paragraphs
	Use bullet points where applicable
	Use visually prominant quotes



get visitors



Organic Search

Ш	Use keywords and phrases in your copy
	Optimise images for your keywords
	Target only one word or phrase per page
	Use links in your site and guest blog
	Monitor what is happening with Google
	Submit your website to business listings
	Ensure your website has an SSL certificate

tip

As a small business you have the opportunity to punch above your weight with the big boys and get seen in Google. You can do this by working with your organic search and social accounts

Paid Ads*

Ш	Use Facebook Ads
	Google Ads (get help if you don't know how)
	Research your market place
	Test and try out ads so you know what works
	Set specific budgets and monitor ROI
	*Paid ads are NOT a 'must' but they are an opportunity for you to drive visitors.

Social

	Ensure you have links to your website
	Use keywords and phrases
	Link to home page in bio
	Link to relevant pages for posts
	Add social share buttons to your posts
П	Ensure you have social follow buttons

Notes



connecting

Your second impression

some ways you can really start to encourage your users to start to trust you!				
Check that you have explained or included the following:	Engaging			
Explain who are you	Include a blog and be consistent			
Tell them what you do? For whom?	Add a bio and call to action to you blog			
Tell them what's in it for them?	Ensure your site has clear navigation			
Feature awards and accreditations	Include an email option			
Include Logo and Branding	Make it super easy for them get in touch			
tip	Link to social profiles			
instead of a separate page use testimonials and endorsements throughout your website. This gives social proof to your visitors.	Notes			
Add social proof - testimonials				
Include links to social profiles				
Privacy Policy and Terms of Business				
Have an email sign up				
Include contact details				
Use visually prominent quotes				



converting

The moment has arrived

and it's time to let your visitors know how they can connect further with you, either by signing up to your email list, completing your contact form or buying a product or service



Sales Page / Product	Check Out
Grab the buyers attention?	Make it easy to buy
Explain what it is?	Only ask for the info you need
Demonstrate what's in it for them?	Ensure the Website has an SSL certificate
Get to the point quickly?	Use a contact form not email address
Avoid jargon	Minimize number of clicks to purchase
Add social sharing buttons	Use secure providers such as Stripe or Paypa
Focus on the benefits not features	Notes
State features clearly	
A SSL certificate shows visitors that your website is secure which will increase conversions, An SSL is also essential for search as without one your site may not be displayed in some browsers	
Make the call to action clear	
Make sure the Imagery is impactful?	
Display all prominent points clearly?	
Keep clickable elements & links obvious	





who am i

Just in case you have not met me before! I'm Naomi Gilmour, online marketing creative and website designer. I'm a digi geek, a stationary addict and a proud Mum of 2 girls and 2 crazy pets! I work with businesses just like yours to help you be super successful online. I believe that your website is the heart centre of your business online. When you have a website you love, it sets you free!... you are proud to share it with the world and it will really boost your business

website designs

I work with small businesses to help you transform your online presence. You can work with me in 3 ways...

1. I design bespoke WordPress websites that can grow with your business.(www.happyhearthq.com) 2. I also run the Web Design Academy where you can learn to build your very own bespoke WordPress website from scratch

(www.thewebdesignacademy.co.uk) and 3. I am also the founder and chief creator of Jet Set Express Websites - Stunning WordPress Websites Templates with tutorials to get you online in no time! (www.jetsetwebsites.com)











